

1 IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2 Serial No.
3 Filing Date
4 Inventorship Battle
Applicant Microsoft Corporation
Attorney's Docket No. MS1-1709US
5 Title: Enterprise Management of Public Instant Message Communications

6 **INFORMATION DISCLOSURE STATEMENT**7 *References -- See Attached Form PTO-1449*8 **REMARKS**

9 The citations listed, copies attached, are submitted in compliance with the
10 duty of disclosure defined in 37 CFR §1.56. The Examiner is requested to make
11 these citations of official record in this application.
12

13 Respectfully Submitted,

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15 Date: 11/21/03

16 By: Kayla D. Brant
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| NON PATENT LITERATURE DOCUMENTS | | | |
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| Examiner Initials* | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published. | T ² |
| | | "Instant Messaging Gets Down To Business; AOL, Microsoft, and Yahoo focus on growing market with enterprise IM apps.(Brief Article)", Konzer, T., InformationWeek, CMP Media LLC, March 1, 2003, 1 page. | |
| | | "Messaging in a 3G World", Angwin, A.J., IBM UK Laboratories, The Institution of Electrical Engineers, 2003, pages 68-72. | |
| | | "Instant Messaging in the Enterprise", Osterman, M., Business Communications Review, Jan. 2003, pages 59-62. | |
| | | "Instant Messaging Puts on a Business Suit", Lawton, G., IEEE Comput. Soc., Volume 36, No. 3, March 2003, pages 14-16. | |
| | | "Introducing Instant Messaging and Chat in the Workplace", Herbsleb et al., Paper: I Think, Therefore IM, CHI 2002: changing the world, changing ourselves, April 20-25, 2002, Volume 4, Issue 1, pages 171-178. | |
| | | "Securing Instant Messaging", Schwartz, M., Enterprise Systems, November 2002, pages 25-27. | |
| | | "Instant Messaging- an Instant Threat", Computer Fraud & Security, pages 19-20. | |
| | | "To Message or Not to Message", McEachern, C., Wall Street & Technology, January 2003, pages 34, 36, 37. | |
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¹ Unique citation designation number. ² Applicant is to place a check mark here if English language Translation is attached.

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